

ASAP Going Forward—The Details



- Every store is eligible for some benefit.
- Deck will be available on the AKFCF website:

WWW.AKFCF.COM



ASAP GOING FORWARD



- Program for Self Performance of remodels under the 2018 Revised ASAP Program
- Categories of stores today:
 - 1. Never enrolled in ASAP.
 - 2. Enrolled in ASAP but never signed <u>anything</u> with LendLease.
 - 3. Signed with LendLease, but the relationship has been terminated by either you or LendLease.
 - 4. Signed with LendLease, but the relationship has not been formally terminated, and <u>not</u> enough has been done to justify staying in with LendLease (*e.g.*, not scheduled for completion in 2018).
 - 5. Signed with LendLease, have signed a final estimate, and work is scheduled for 2018.



Never enrolled in ASAP



- Can enroll now in ASAP.
- If you do, and you remodel before 12/30/19, you get these benefits.
 - 1. ISR package
 - 2. Cap on the cost of your next remodel
 - 3. 10 years of asset usage before next upgrade required
- If you never signed up and are past due, you can sign up, get AA benefits (including deferred scape & rebuild call), and KFC will work with you on timing requirements.
 - If you do not enroll, and your asset upgrade date has passed, KFC will be sending notice and likely a default notice— you have no guarantees on time limit beyond the 30 days in the FA!
 - If you do not enroll and your next upgrade is in the future, full remodel required without future cap.





Never enrolled in ASAP

- Process to enroll:
 - SEND REGISTRATION REQUEST VIA EMAIL TO: ASAP-Info@kfc.com
 - MUST BE RECEIVED NO LATER THAN APRIL 2,
 2018
 - COMPLETE REGISTRATION FORM AND RETURN TO: ASAP-Info@kfc.com
 - MUST BE RECEIVED BY APRIL 16, 2018



Enrolled in ASAP but never signed anything with LendLease



- Need to recommit to ASAP program by sending a request to KFC by 4/2/18.
- In so doing, you will be eligible for the following by completing remodel by 12/30/19:
 - 1. ISR package
 - 2. Cap on the cost of your next remodel
 - 3. 10 years of asset usage before next upgrade required
- PLUS....



Enrolled in ASAP but never signed anything with LendLease



- 4. \$20,000 pull-forward for those locations that meet the following eligibility requirements:
 - Any store that was originally signed up ASAP, whose current asset date is in the Year 2020 IF the ISR remodel is complete by 12/30/18, or the asset date is in 2021 if the ISR remodel is done by 12/30/19; AND/OR
 - All stores that were originally signed up for ASAP, whose current asset date is in the Year 2020 or 2021 IF 100% of the all stores signed up ASAP (irrespective of asset upgrade date) are complete by 12/30/19 AND you meet timing requirements to get started (based on # of enrolled restaurants).; AND/OR
 - Any store that was originally signed up ASAP, whose current asset date is in the Year 2022 or later, if completed by 12/30/19



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Signed with LendLease, and the relationship has been terminated by either you or LendLease, and you now owe nothing



- If you have been through formal termination with LendLease, have paid, and have your deliverables from LendLease, then you need to commit to remodel by 12/30/19. In doing so, you qualify for:
 - 1. ISR package
 - 2. Cap on the cost of your next remodel
 - 3. 10 years of asset usage before next upgrade required
 - 4. \$20,000 pull-forward for those that were originally eligible (e.g., original remodel date was after 1/1/20.)



Signed with LendLease, and the relationship has been terminated by either you or LendLease, and you now owe nothing

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Signed with LendLease, and the relationship has been formally terminated by either you or LL, but you still owe \$\$

- If you have been through a formal termination with LendLease and have not paid for work done [\$5,000 plus any additional work done], you need to:
- Pay your invoice, enroll with KFC, and once you get deliverables from LendLease, you will have 18 months (or 12/30/19, whichever is longer) to finish remodel. If you do so, you will receive:
 - 1. ISR package
 - 2. Cap on the cost of your next remodel
 - 3. 10 years of asset usage before next upgrade required
 - 4. \$20,000 pull-forward for those that were originally eligible (e.g., original remodel date was after 1/1/20.)



Signed with LendLease, and the relationship has been terminated by either you or LendLease, but you still owe \$\$

- Process to enroll:
 - PAY THE FINAL INVOICE TO LENDLEASE UPON RECEIPT
 - SEND REGISTRATION REQUEST VIA EMAIL TO
 ASAP-Info®kfc.com
 (MUST BE RECEIVED WITHIN 10 DAYS OF TERMINATION)
 - COMPLETE REGISTRATION FORM AND RETURN TO: ASAP-Info®kfc.com MUSTBE RETURNED WITHIN 10 DAYS OF RECEIPT



Signed with LendLease, but the relationship has not been formally terminated, and <u>not</u> enough has been done to justify staying with LendLease (*e.g.*, not scheduled for completion in 2018)



- Send a termination notice to LendLease by 3/16/18.
- Once you receive an invoice from LendLease, pay it, sign up, get your deliverables, and then you will have 18 months(or 12/30/19, whichever is longer) to finish remodel. In exchange, you get:
 - 1. ISR package
 - 2. Cap on the cost of your next remodel
 - 3. 10 years of asset usage before next upgrade required
 - 4. \$20,000 pull-forward for those that were originally eligible (e.g., original remodel date was after 1/1/20.)



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Signed with LendLease, have signed a Final Estimate, and work is scheduled for 2018

- •Stay the course!
- •If you decide to leave program, be careful not to double order!





Dispute Resolution

- If you believe your invoice is wrong, we have established a procedure to give you a quick idea of whether you would win in a legal claim with LendLease.
- This is non-binding, but meant to encourage quick resolution.





Procedure

- If you dispute what the "final invoice" says you owe, you have 30 days after receipt of the invoice to file an objection with a panel made up of 1 franchisee, 1 KFC representative and 1 LendLease representative. (You must propose the amount you believe is due.)
- LendLease has 14 days to file its response.
- Panel decides within two weeks the amount that should be paid. Panel must choose either your number or LendLease's number.





Procedure

- If you win, you pay, get your deliverables and then you have 18 months (or 12/30/19, whichever is longer) to get remodel done.
 - If you win and LL demands formal process, KFC will suspend your due date and work with you until resolved.)
- If you lose, you should pay but can fight if you want. <u>But</u> you only have 18 months from decision date to get AA benefits.



Miscellaneous Info for NCAC members if questions arise



- Individuals who have signed a final estimate will be contacted by KFC to discuss best option (stay in or leave program) based on current circumstances.
- Wells Fargo financing is remains available for those that originally signed up and remain eligible.
- The Dispute Resolution Procedure may also be used for current disputes.
- KFC is working on getting LL to promptly get closeouts and punch lists done for stores that have been "completed."